

TRANSMITTAL LETTER

Sentinel Offender Services, LLC (Sentinel), is pleased to provide this proposal to the State of Nevada in conjunction with NASPO ValuePoint (National Association of State Procurement Officials) for the provision of Electronic Monitoring. Sentinel is a twenty-five-year incumbent Contractor of electronic monitoring/offender services for WSCA Master Agreement #14600, NASPO Master Agreement #00212, and NASPO ValuePoint Master Agreement #22PSX0021, and we value this solicitation and take the review and response very seriously. We are honored to have this opportunity, and we believe our proposal is the best and most proven solution to address the requirements and needs of the Lead State, NASPO ValuePoint, and all present and future Participating Entities. Sentinel management has carefully reviewed the RFP Scope of Work, terms, conditions, requirements, and addenda, including the answers to questions, and we have a clear and concise understanding of the expectations and needs for the program.

EXPERIENCE/CORPORATE STABILITY

Sentinel has been providing offender supervision equipment and services to criminal justice agencies for 32+ years. Since beginning operations in 1993, we have been entirely focused on providing criminal justice agencies with top-quality service and equipment, along with experienced personnel to assist agency staff with the operation of programs nationwide. Much of our success hinges upon our commitment to continual improvements addressing supervision needs and equipment enhancements, which have changed over the years, requiring us to expand our offering to include a wider continuum of participant management solutions. Our operational model has always been and will continue to be based on collaborating with agency personnel and creating a partnership to ensure we provide top quality service and state-of-the-art equipment so that all program goals are met.

Our core business operation includes electronic monitoring programs, and we provide 24 hours a day, 7 days a week, 365 days a year electronic monitoring and supervision services to 250+ agencies across the United States. Sentinel's professional staff of nearly 290 employees is solely dedicated to providing services within the offender management market to tens of thousands of individual participants daily through our monitoring center and a nationwide network of field offices and field support personnel. We partner with and provide services to all levels of law enforcement and criminal justice agencies including community corrections, pretrial programs, probation departments, parole authorities, and sheriff's departments.

We have extensive experience with every aspect of community supervision including a full continuum of services ranging from solutions that support low and moderate risk participants who are monitored through mobile check-in services,

The Sentinel logo is displayed in white capital letters on a red background. Below the logo, there is a decorative graphic consisting of several white, curved, overlapping lines that sweep upwards and to the right, creating a sense of motion and depth.

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traditional radio frequency monitoring, and/or location monitoring technologies, as well as higher risk participants who are monitored through global positioning satellite tracking. We also provide solutions such as state-of-the-art alcohol monitoring, including both portable breath testing as well as transdermal, continuous alcohol monitoring. The ability to offer this full continuum of services is evidence of Sentinel's ability to provide extensive supervision scalability and program adaptability for our customers as they grow and require more extensive monitoring solutions. Additionally, all our monitoring services proposed herein are performed directly through our own monitoring centers that are operational 24 hours a day, 7 days a week, 365 days a year. **None of our monitoring services are provided by a third party or subcontractor.**

DIRECT EXPERIENCE AS INCUMBENT CONTRACTOR

Sentinel has unparalleled experience in electronic monitoring and more specifically in successfully marketing national NASPO cooperative contracts, including but not limited to demonstrated by the following:

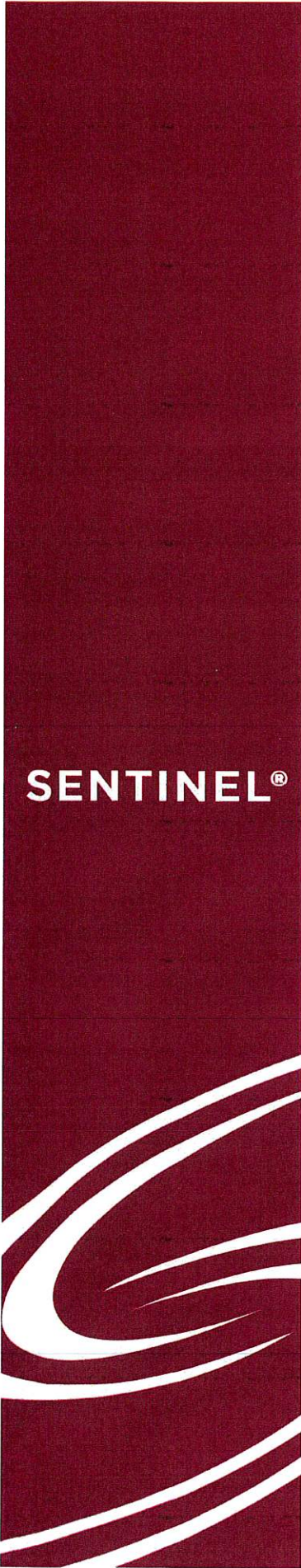
- + Sentinel's Management Team has over 200 years of combined experience directly within the Electronic Monitoring industry
- + Sentinel has twenty-five (25) years of direct experience as an incumbent Electronic Monitoring Contractor for WSCA Master Agreement #14600, NASPO Master Agreement #00212, & NASPO ValuePoint Master Agreement #22PSX0021
- + For NASPO ValuePoint Master Agreement #22PSX0021, Sentinel is an incumbent Contractor in all three (3) categories, serving approximately fifty-four (54) Participating Entities
- + Since 2012, Sentinel has returned over \$440,000.00 in administrative fees to NASPO ValuePoint
- + Per the most recent NASPO ValuePoint Supplier Review, Sentinel remains the largest NASPO ValuePoint Contractor for Master Agreement #22PSX0021

QUALIFIED STAFF

Sentinel has a team of staff members currently assembled who will add significant value because of their direct experience and extensive knowledge of the electronic monitoring industry, as well as NASPO ValuePoint MA #22PSX0021, and these staff stand ready to continue to support the new Master Agreement and future Participating Entities in a seamless and smooth manner.

QUALITY OF SERVICE

Sentinel is dedicated to delivering quality services, equipment, and a secure web-based information system and has achieved and recently successfully completed a recertification audit that confirms our quality management system meets the requirements of the ISO 9001:2015 standard. **Sentinel's ISO certification**

The logo for Sentinel, featuring the word "SENTINEL" in a bold, white, sans-serif font with a registered trademark symbol. Below the text is a stylized graphic consisting of several white, curved, overlapping lines that suggest a sense of motion or a protective shield, set against a dark red background.

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encompasses Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, Case Management Services and Community-Based Offender Management Programs. All of Sentinel's facilities and case management field offices are also certified under the ISO certification. ISO Certification is important to our customers as it demonstrates that Sentinel is committed to quality and ensures that we have audited systems, processes, and procedures in place that cover all aspects of our business.

CLOSING STATEMENTS

It is Sentinel's belief that this combination of extensive experience in the criminal justice industry, tenure, and experience directly with WSCA/NASPO, unique technology and service offering, exceptional customer service, and superior support capabilities provide the "Best Value" solution for the Lead State, NASPOValuePoint, and all current and future Participating Entities Electronic Monitoring program.

As Senior Vice President of Sales, I am authorized to negotiate this proposal, answer questions, and provide clarification on behalf of Sentinel and will act as contract manager for any resulting contract. Mark Contestabile, President, is authorized to bind the company to contract. Should Nevada have any questions concerning Sentinel's proposal offering, please contact me directly at 513.884.4052, via email at mdean@sentineladvantage.com, by fax at 800.327.1178, or via mail at 1220 North Simon Circle, Unit C, Anaheim, California 92806. Again, thank you for this opportunity to provide technologies and services to State of Nevada in partnership with NASPO (National Association of State Procurement Officials).

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael A. Dean".

Mike Dean
Senior Vice President of Sales

A handwritten signature in blue ink, appearing to read "Mark Contestabile".

Mark Contestabile
President